



Networking Infrastructure Solutions



"innovative networking for businesses"

101 East Ellsworth
Columbia City, IN 46725 260-213-4266
866-369-1970

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Preferred IT Group, LLC (PITG) provides Information Technology support for Small and Medium sized businesses. Headquartered in Columbia City, Indiana, PITG provides services for the North East section of Indiana however has clientele in multiple states. PITG is a Microsoft Certified Partner, Citrix Silver Partner, SonicWall Silver Partner, and has partnerships with many other vendors. We believe in strong partnerships and strong technical abilities in our staff members.

PITG is looking for creative thinking people that have a will and desire to succeed in their professional position. Must have a thirst for technology and to constantly keep their skills polished.

Position Description:

PITG is seeking level 1 PC / Help Desk Technician.

This position will be responsible for handling various customer service related activities. This is an entry level position that will allow for future promotions.

Responsible for providing telephone, email, remote, and onsite technical support for typical level 1 support requests.

Presently, this position is dependant upon a current contract in force with a vendor which we provide subcontracted support to. Performance and workload will determine outcome of stated position.

Experience Requirements:

Requires a minimum of High School diploma or GED.
Requires reliable transportation, valid vehicle insurance and a valid drivers license.
Requires understanding of Microsoft Windows xp, 2000 pro, 98. Office systems a plus.
Requires basic understanding of network connectivity.
Requires good communication skills, verbally and written.

Ability to possess an industry certification within 6 months of hire. A+, MCP, or similar.

U.S. Citizenship is required.

Benefits:

Vacations and Holidays
Medical and Dental
Life Insurance
Direct Deposit
Great working experience
Technical Training benefits

Apply:

By Person – 101 E Ellsworth, Columbia City, IN
By Fax – Cover letter & Resume to 260-244-4450
By Email – Cover letter & Resume to info@preferreditgroup.com

References will be verified